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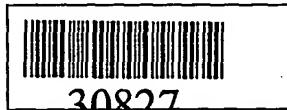
POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

Application Number	10/035657
Filing Date	10/26/2001
First Named Inventor	Cox
Title	Framework for eService Mgmt
Group Art Unit	
Examiner Name	
Attorney Docket No.	08827.0007

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I am the:

Applicant/Inventor.

Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

Name

James A. Kelley

Signature

James A. Kelley

Date

1/12/03

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required. See below*.

*Total of _____ forms are submitted.

**STATEMENT UNDER 37 CFR 3.73(b)**Applicant/Patent Owner: CoxApplication No./Patent No.: 10/035657 Filed/Issue Date: 10/26/2001Entitled: Framework for eService Mgmt

Panacya Inc., a corporation
(Name of Assignee) Type of Assignee, e.g., corporation, partnership, university, government
agency, etc.

states that it is:

1. the assignee of the entire right, title, and interest; or
2. an assignee of less than the entire right, title and interest.

The extent (by, percentage) of its ownership interest is _____ %

in the patent application/patent identified above by virtue of either:

A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011259, Frame 0959, or for which a copy thereof is attached.

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NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

1-17-03
Date

James A. Keller
Typed or printed name
James A. Keller
Signature
EVP + CFO
Title



#5

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PTO/SB/82 (10-00)

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REVOCATION OF POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

Application Number	10/035657
Filing Date	10/26/2001
First Named Inventor	Cox
Group Art Unit	
Examiner Name	
Attorney Docket Number	08827.0007

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application:

A Power of Attorney or Authorization of Agent is submitted herewith.

OR

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I am the:

Applicant/Inventor.
 Assignee of record of the entire interest. See 37 CFR 3.71.
 Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Name	<i>James A. Keller</i>
Signature	<i>James A. Keller</i>
Date	1/17/03

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

*Total of _____ forms are submitted.